

SUSTAINABLE HOSPITAL PHARMACY SCORECARD

Frequently Asked Questions

1. What is the Sustainable Hospital Pharmacy Scorecard?

The Scorecard is an assessment tool, designed to help hospital pharmacy teams understand and visualize their progress towards environmental sustainability. It offers an important starting point to identify and capitalize on change opportunities to improve hospital pharmacy practices.

2. How do I use the Sustainable Hospital Pharmacy Scorecard?

The Scorecard can be downloaded and completed in its PDF form or printed for those who prefer a hard copy. It is divided into eight areas on which your pharmacy can be assessed: sustainability leadership, formulary, procurement, inventory, compounding, distribution, clinical activities, and waste. Check off items in each of these areas to establish a baseline and track progress on sustainability goals.

3. Who completes the Scorecard? And how long will it take?

You do! Anyone—individuals or teams—with knowledge of their hospital pharmacy site's operations, or access to others with this knowledge, can complete the Scorecard. It typically takes less than an hour to complete the scorecard, depending on how familiar you are with the sustainability efforts at your site. It may be most efficient to complete the scorecard as a group that includes pharmacy technicians, pharmacists, and pharmacy leadership.

4. With whom should I speak to complete each section?

You may not immediately know your hospital's status with respect to every item on the scorecard. Most answers can be found speaking with pharmacy leaders, the drug use evaluation pharmacist, the pharmacy purchaser, clinical pharmacists, and pharmacy technicians.

5. What does the stop-light colour-coding mean?

The Scorecard has three colors to reflect the status of a site's sustainability goals. These are meant to inspire change by identifying areas where there is more work to be done. Green is checked when the goal has been achieved. Yellow is checked when the goal is in progress or partially achieved. Red is checked when the goal has not been or cannot be achieved. Some goals may not be applicable to all sites, and can be crossed out of the scorecard, and the maximum score altered to reflect this change. Scores are best recorded as a percentage of the maximum achievable score in each section.

6. Where can I find more resources?

The Scorecard is based on [CASCADES' Integrating Environmental Sustainability into Hospital Pharmacies Playbook](#) produced in collaboration with the Canadian Society of Health-Systems Pharmacy. Teams can refer to the playbook to get more information on the opportunities in each of the eight areas with examples of how other sites have approached a particular issue. CASCADES also has further resources in [the Pharmacy and Prescribing action area](#).

7. I have completed the Scorecard. Now what?

The Scorecard is a springboard for action. You can approach your hospital's leadership to share the results of your scorecard (and the areas where you have identified opportunities for improvement), and you can make a note-to-self to complete it again in one year's time to see how your site is becoming more sustainable over time.